EquiLoop™ by WellCheck

Community-Integrated Care Coordination
Connecting people, providers, and communities to better health.

Clinics and Community Health Centers

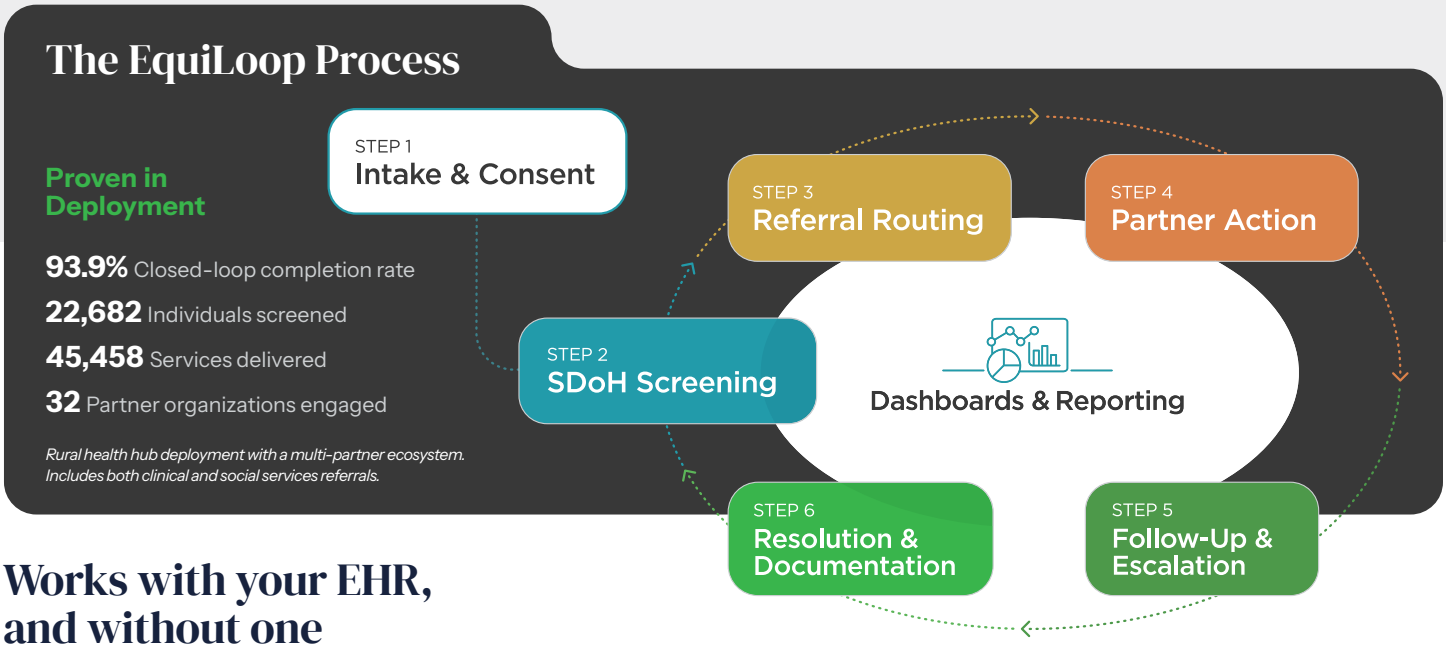
EquiLoop meets programs where they are

Where a health center already screens and refers out through its EHR, **EquiLoop** works as the community side of that referral, tracking it past the clinic door to a documented outcome. Where referrals to community partners run on phone calls, fax, and handouts, EquiLoop adds tracking and follow-up that stays with the patient's case. In both cases, the constant is coordination between clinical care and community services that share patients but not a shared record.

Helping Patients Find Services and Request Them

Health centers identify social needs every day. **EquiLoop** helps patients find services, request them, and get routed to the right partner, with the care team able to see what happened next.

The EquiLoop Process



Proven in Deployment

93.9% Closed-loop completion rate
22,682 Individuals screened
45,458 Services delivered
32 Partner organizations engaged

Rural health hub deployment with a multi-partner ecosystem. Includes both clinical and social services referrals.

Works with your EHR, and without one

EquiLoop is built to integrate with the EHR a health center already runs, with integration scope defined at deployment.

No EHR is required to start. Because EquiLoop sits above the record rather than inside it, it tracks the community referral, the follow-up, and the outcome alongside the clinical encounter. The community programs it covers were never in the clinical record to begin with.

The Front Door

- **Screening and needs capture.** Configurable SDOH, eligibility, and intake screening in the patient flow, plus communicable disease screening where needed.
- **Community referrals.** Route referrals to CBOs, social services, and community partners, with a status on every referral through documented resolution.
- **Follow-up and escalation.** Outbound follow-up by SMS and email, with escalation when a referral ages without action.
- **Self-referral and service requests.** Patients request services directly, and staff submit on their behalf, from any web-enabled device, with no app to download.
- **Public-facing service directory.** One searchable directory of clinical and non-clinical services, so patients and care teams see the same source of truth.

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When a referral is needed

Every referral, clinical or social, is tracked from intake and consent through screening, routing, program action, follow-up and escalation, to resolution and documentation. Whether the referral goes to a clinic, a food bank, or a housing authority, it is tracked to a documented outcome.

That is what makes the loop closed.

Built for How Health Centers Work

- **Reporting for funding and quality.** Screening and referral completion data exportable for UDS, quality measure, and funder reporting, generated from the platform rather than pulled by hand.
- **Outcomes tracking.** Referral completion, time to service, and barrier patterns, disaggregated by geography, demographics, service type, and referral source, with role-based dashboards for care teams and leadership.
- **Care team capacity.** CHWs, navigators, and care coordinators see every open referral and its status in one place, instead of tracking patients by phone and spreadsheet.
- **Data protection.** HIPAA-compliant and BAA-capable, operating within a SOC 2 compliance framework, with role-based access, audit logging, U.S. data residency, and 42 CFR Part 2 segmentation for behavioral health and substance use records.

A note on fit

WellCheck aligns with health centers because it was built from real operational experience coordinating care across clinical and community services. It was built as general coordination infrastructure rather than around any single funding program, which is why it adapts to how a health center already operates rather than requiring the reverse.

Scan Now
Start with a 30-minute overview and platform walkthrough:

Let's start the conversation

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WellCheck

WellCheck is a public health technology company that builds closed-loop referral infrastructure for community health programs. Our EquiLoop™ platform tracks every need from SDoH screening through documented resolution.

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